

**RECORDS RETENTION AND DISPOSITION SCHEDULE
SPECIFIC SCHEDULE NO. 171-172
STATE CORPORATION COMMISSION
COMMUNICATIONS**

The schedule on the attached page(s) is approved with agreement to follow the records retention and disposition policies listed below:

AGENCY APPROVAL

STATE APPROVAL

AGENCY HEAD OR DEPUTY

Joe H. Rock

STATE RECORDS ADMINISTRATOR

Sandra S. Tindley

AGENCY RECORDS OFFICER

Barbara B. Riccardina

COMPTROLLER OR DEPUTY

EFFECTIVE SCHEDULE DATE: *JUN 10 2011*

SUPERSEDES SCHEDULE DATED: March 4, 2002

PAGE 1 OF 2 PAGES

POLICIES FOR RECORDS RETENTION AND DISPOSITION

1. This schedule is continuing authority under the provisions of the Virginia Public Records Act, § 42.1-76, et seq. of the *Code of Virginia* for the retention and disposition of the records as stated on the attached page(s).
2. This schedule supersedes previously approved applicable schedules.
3. This schedule is used in conjunction with the Certificate of Records Destruction (RM-3 Form). A signed RM-3 Form must be approved by the designated records officer and on file in the agency or locality before records can be destroyed. After the records are destroyed, the original signed RM-3 Form must be sent to Library of Virginia (LVA).
4. Any records created prior to 1913 must be offered, in writing, to LVA before applying these disposition instructions. Offered records can be destroyed 60 days after date of the offer if no response is received from LVA. A copy of the offer must be attached to the RM-3 Form when it is submitted to LVA.
5. All known audits and audit discrepancies regarding the listed records must be settled before the records can be destroyed.
6. All known investigations or court cases involving the listed records must be resolved before the records can be destroyed. Knowledge of subpoenas, investigations, or litigation that reasonably may involve the listed records suspends any disposal or reformatting processes until all issues are resolved.
7. The retentions and dispositions listed on the attached page(s) apply regardless of physical format, i.e., paper, microfilm, electronic storage, optical imaging, etc. Unless prohibited by law, records may be reformatted at agency or locality discretion. Microfilming must be done in accordance with 17VAC15-20-10, et seq. of the *Virginia Administrative Code*, "Standards for the Microfilming of Public Records for Archival Retention." All records must be accessible throughout their retention period in analog or digital format. Whether the required preservation is through prolongation of appropriate hardware and/or software, reformatting, or migration, it is the obligation of the agency or locality to do so.
8. Custodians of records must ensure that information in confidential or privacy-protected records is protected from unauthorized disclosure through the ultimate destruction of the information. Ultimate destruction is accomplished through shredding, pulping, burning, and overwriting or physically destroying media. Deletion of confidential or privacy-protected information in computer files or other electronic storage media is not acceptable. Records containing Social Security numbers must be destroyed in compliance with 17VAC15-120-30.
9. Under the *Virginia Public Records Act*, § 42.1-79, LVA is the official custodian and trustee of all state agency records transferred to the Archives, Library of Virginia. LVA may purge select records in accordance with professional archival practices in order to ensure efficient access.
10. Unless otherwise directed, files are closed out at the end of each calendar or fiscal year as appropriate. Retention periods start at that time.

STATE CORPORATION COMMISSION
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MAY 12 2011

DIVISION OF COMMUNICATIONS
RICHMOND, VA



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PAGE 2 OF 2 PAGES

RECORDS SERIES AND DESCRIPTION	SERIES NUMBER	SCHEDULED RETENTION AND DISPOSITION
<u>Certificates of Public Convenience and Necessity</u> This series documents the request for and granting of Certificates of Public Convenience and Necessity as required by <i>Code of Virginia</i> , § 56-49 prior to construction of lines, facilities or works.	005054	Retain 5 years after end of calendar year, then microfilm records according to Library of Virginia's standards/guidelines; retain microfilm permanently in agency. Transfer original camera negative to Imaging Services Branch of the Library of Virginia. Destroy originals after quality control inspection verifies information was successfully transferred to new format. Disposal reporting of paper on Certificate of Records Destruction (RM-3 Form) not required.
<u>Complaint Files</u> This series documents complaints received by the Commission from telecommunications customers and Commission responses and/or actions.	005055	Retain 2 years after end of calendar year then destroy in compliance with No. 8 on schedule cover page.
<u>Maps - Service Areas Boundaries</u> This series documents service area boundaries for local and extended local service telephone companies.	005056	Retain permanently in agency.
<u>Tariff Filings</u> This series documents the filing of tariffs ,including rules, regulations and rates, by telephone companies as required by <i>Code of Virginia</i> , § 56-480.	005057	Retain 3 years after end of calendar year then microfilm records according to Library of Virginia's standards/guidelines. Retain microfilm permanently in agency. Transfer original camera negative to Imaging Services, the Library of Virginia. Destroy originals after quality control inspection verifies information was successfully transferred to new format. Disposal reporting of paper on Certificate of Records Destruction (RM-3 Form) not required.